

Customer Returns Form

Date

Customer / Account Number

Address

Contact

Name / Tel:



Units 189 - 191
Bradkirk Place
Walton Summit Centre
Preston
PR5 8AJ

Tel : +44(0)1772 694132

Email : warranty@merlindiesel.com



Unit G12
Lock View
Lowfields Business Park
Elland
HX5 9HD

Tel : +44(0)1422 387800

Test and Report / Remanufacture / Warranty / Core Returns (Delete as appropriate)

Original Invoice No.

Vehicle Make and Model

Vehicle Reg No.

Part Number (If Known)

Chassis Number (If Known)

	Y/N	QTY			
Pump	<input type="checkbox"/>	<input type="checkbox"/>	Vehicle	<input type="checkbox"/>	Date in Service <input type="text"/>
Injector	<input type="checkbox"/>	<input type="checkbox"/>	DPF	<input type="checkbox"/>	Date of Failure <input type="text"/>

Symptoms of vehicle

Non-Start	<input type="checkbox"/>
Cutting Out	<input type="checkbox"/>
Lack of Power	<input type="checkbox"/>
Uneven Idle	<input type="checkbox"/>
Misfire	<input type="checkbox"/>
Will not rev	<input type="checkbox"/>
White Smoke	<input type="checkbox"/>
Black Smoke	<input type="checkbox"/>
Blue Smoke	<input type="checkbox"/>

Over Fuelling

Burnt Piston

Under Fuelling

Fuel in Oil

Oil in Fuel

Contamination

EML On?

Condition when Fault occurs

Idle speed

Mid Revs

High Revs

Engine Cold

Engine Warm

Under load

Full load

Part load

Notes

Customer Signature

Date

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