

Quality Policy

Merlin Diesel Systems Ltd including all its divisions, are committed to uphold its reputation as one of the World's leading aftermarket suppliers of diesel fuel injection products and test equipment.

Through this policy Merlin Diesel Systems Ltd makes a commitment to satisfy applicable requirements and a commitment to continual improvement of its quality management system.

This policy provides a framework for establishing and reviewing our objectives. Our quality policy is communicated to all employees to ensure that they understand their quality responsibilities specific to their job activities. No deviations are permitted without the express approval of the Directors.

In meeting our aims, we strive to achieve high levels of customer satisfaction by delivering reliable, high-quality, cost-effective fabrications, site work and services within agreed timeframes.

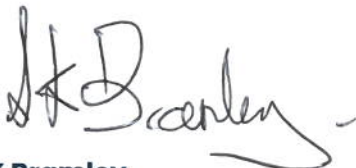
The Directors have overall responsibility for the implementation of this policy with delegated responsibility to all line managers and employees.

This policy is available to interested parties via our website www.merlindiesel.com. This policy is reviewed annually for continuing suitability during formal management reviews.

Full facilities are afforded to customer's representatives and approving organisations in carrying out any assessment of the quality management system operation.

Course of action adopted:

*This quality policy supports the strategic direction defined in our **Mission** and **Vision** (linked to the **Operations Plan**) to achieve growth in turnover and net profit by 2025, whilst maintaining product and service quality.*



L K Bramley
Managing Director

1st February 2023